

# THE POWER OF COMMUNICATION AT YOUR FINGERTIPS

Reliable, quality voice services from **Conexon Connect**



Your voice service from Conexon Connect offers an array of advanced, easy-to-use features to bring convenience and efficiency to your communications and your life. You can manage these features through your secure voice portal, or directly from your phone.

## Quick Tips to Manage Features From Your Phone

	ON	OFF
Anonymous Call Rejection	*77	*87
Call Forward Always	*72	*73
Call Forward Busy Line	*90	*91
Call Forward—No Answer	*92	*93
Call Forward Not Reachable	*94	*95
Call Return	*69	
Call Waiting	*56	*57
Caller ID Block - Outbound	*68	*81
Caller ID Block - Outbound (per call)	*67 and 10-digit phone number	*82 and 10-digit phone number
Do Not Disturb	*78	*79
Last Number Redial	*66	
Speed Dial	*74	•
Voicemail (Default passcode 8642)	*98	
Clear Voice Message Indicator	*99	•

**Anonymous Call Rejection:** Reject incoming calls that have blocked their directory or identification information. Anonymous callers will hear an intercept message when they call.

**Call Forwarding:** Forward incoming calls to another number when your line is busy, or you don't answer. Enter the 10-digit phone number for the call forwarding destination and press #. Listen for the confirmation message.

**Call Return:** Quickly dial the number of the last incoming call.

**Call Waiting:** Switch to new incoming calls while already on another call.

**Caller ID:** Identify callers before answering the call. Block Caller ID information from being delivered with Outbound Caller ID Block.

**Clear Voice Message Indicator:** Clear the indicator on your phone that shows voice messages.

**Do Not Disturb:** Halt calls, pages or intercom messages. Callers will receive a busy message and be sent to voicemail or receive a busy signal.

**Flash Call Hold:** Place a call on hold.

**Last Number Redial:** Quickly dial the number of the last outgoing call.

**Speed Dial:** Add frequently dialed numbers for quick and simple access.

**Three-Way Calling:** Create a call that includes three parties with each on a separate device.

**Voicemail:** Send calls to a personal Voicemail while on another call, not at the office or just too busy. Messages can be conveniently retrieved by phone, online account or email.

**Main Voicemail Menu Options:** First Time Setup or Reset Voicemail Passcode.